

Business Telephony Services

Information Office Inc. (IOI) is pleased to announce its telephony services for the small business. IOI is offering a suite of fully-managed telephony products designed to take the mystery and the cost out of telephony. By leveraging its experience in operations and support, IOI is able to manage your telephony needs centrally from its operations centers in New York and California.

If you are a new business needing a small office telephone system, or an existing business in need of an upgrade, this service is perfect for you. IOI manages all aspects of your telephone system, including configuring your devices, programming of features, setting up voicemail accounts and auto-attendants, as well as on-going maintenance and support of your environment.

The now-commonplace Voice-Over-IP (VOIP) protocol is used to connect any number of handsets to our service. Your handsets can be installed within one office or in any location you desire (e.g. home office, remote worker, etc.). We provide you with direct-dial telephone numbers or we can transfer your existing numbers. Then, we work with you to develop an inter-office dialing plan, auto-attendant menu, and voicemail system, all of which are included.

All of your domestic and inter-office calls are included in our flat-rate plans. International rates are the lowest available.

- **Full-Featured Business Telephones**
- **Fully managed platform**
- **Easily supports home and remote office locations**
- **Superior equipment and voice quality**
- **Equipment is shipped pre-configured**
- **Flat-Rate plans from \$39/mo.**
- **All basic features included**
- **Unlimited Domestic calling**
- **Lowest international rates**
- **Volume pricing available**

Choose the business telephone that suits your application best. Installations typically include a number of 3-line phones in the office supplemented by 2-line phone at remote locations or in home office environments. The fax adapter allows a traditional fax machine to be connected to the system. All telephone hardware is guaranteed to be of the highest quality and reliability available.

2-Line



- Exceptional voice quality
- Monitor speaker
- 2 Line Keys
- Modular headset jack
- 4-line LCD display
- Dual Ethernet ports
- Small form factor
- Perfect for SOHO

3-Line



- Exceptional voice quality
- Multiple call handling
- Full-duplex speakerphone
- 3 Line Keys
- Modular headset jack
- Gray scale LCD display
- Dual Ethernet ports
- Perfect for small business

Fax Adapter



- Allows connection of fax machine or modem
- RJ-11 interface
- Ethernet interface
- Supports any fax machine or modem
- Pre-configured by IOI